

EMPLOYEE CASE STUDY

Name Boban Zdravkovic **Current Role** Regional Operations Manager

Autoclenz Journey

Boban started with Autoclenz in 2002 as a Self-Employed Car Valet at the new Mercedes-Benz Mayfair showroom, which opened on 31st October and was the flagship of a number of new Mercedes-Benz showrooms to be opened in London that year. At the time, Mercedes-Benz Mayfair was the UK's only outlet for Maybach and the Mercedes-Benz SLR McLaren.

Boban then progresses to Senior Valet in 2004 and then on to Divisional Support Manager/Training Manager.

After 6 months in a Training Manager role, Boban was promoted to Account Manager, looking after many Autoclenz Accounts within the South East where he continued this role in various divisions for the following 11 years.

Boban then took a short break before returning to Autoclenz as Regional Operations Manager in the South East where he is now responsible for £7million of Autoclenz business. In addition to the above, Boban has enjoyed supporting many Autoclenz clients at various motor events across Europe and is now a member of both the Autoclenz Safety Champions and the Autoclenz Product Development Teams.



External Training Invested in by Autoclenz

IOSH Managing Safety & IOSH Working Safely

Internal Training completed

First Aid in the workplace, Bribery, Bullying & Harassment, Health & Wellbeing, Electrical Safety, Team Work, COSHH Interactive Training, GDPR, Leadership, Customer Service Essentials, Lone Working, Stress Management, Environmental Awareness, Communication, PPE Video Training, Conflict Management, Manual Handling, Equality & Diversity, Slips, Trips & Falls, Modern Slavery, Time Management and Winter Weather Awareness.

What is the main attraction for you staying with Autoclenz for such a long period?

Honestly, being treated fairly by the Senior Management. You know where you stand and there are clear procedures if things go wrong. The Management support and understanding has been brilliant and praise is always given when earned.

How do you believe Autoclenz differentiates itself from the competition?

Autoclenz recognises the value of its people, from the ground floor upwards and treats everyone fairly, as a human being not a number. There is always recognition and the opportunity to progress.

What are your own personal successes within Autoclenz?

I have grown up working within Autoclenz as part of a family and during this time I feel like I have gained so much confidence in my own abilities due to the support I have received.

Why would you recommend Autoclenz as a great company to work for?

You will be treated fairly, there is room for progression and the support you receive will help to build your confidence within the industry. Autoclenz have brilliant Health & Safety Procedures in place therefore ensuring that you will be working within a safe environment at all times.

Where do you see your future with Autoclenz?

Honestly, I am currently happy with where I have progressed to within Autoclenz and see myself continuing in this position for many years to come but maybe driving an S Class Mercedes.

What advice would you give anybody just starting their own Autoclenz Journey?

Don't expect things to happen overnight, it will take time, today's problem is not the end of the world so persevere, work hard and success will happen.



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